

SERVICE HOTLINE

Number: 145/2025
Date: 09 December 2025

Name and Surname: Sixolisile Mahlasela
Designation: Client Service Manager

EQM, EDM AND FXM MARKETS - JSE CTS AND STAGING ENVIRONMENT AVAILABILITY - DECEMBER 2025 AND JANUARY 2026

Kindly take note of the below regarding the availability for the Customer Test Service (CTS) and Staging Environment for December 2025 and January 2026.

CTS (1A and 2A) environments: Will follow normal schedules during the festive season.

JSE Staging (end-to-end) Environment: Due to the December freeze and limited availability of JSE support staff during the festive season, the staging- environment will not be available between Monday, 15 December 2025 and Friday, 16 January 2026.

A data refresh of the staging environment will take place from Monday, 5 January 2026 with normal schedule resuming Monday, 19 January 2026.

The JSE appreciates your co-operation in this regard.

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☐ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☐ Commodity Derivatives Market
- ☐ Bond Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☐ Real Time Clearing (RTC)
- ☐ Colocation
- ☐ International Access Point (IAP)
- ☐ EOD Information Subscribers
- ☐ Live Information Subscribers

ENVIRONMENT(S):

Customer Test Service

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za